



ANNUAL REPORT

For the year 2024-25



Jalpaiguri Welfare Organization

Club Road, Jalpaiguri - 735101
West Bengal

About the organization

Some young people and social thinkers from different parts of the city came together and formed our beloved organization Jalpaiguri Welfare Organization in 1982 with the aim of building a society and working for the people and organizing a movement to protect human rights. At that time, the unfortunate poor people could not afford to go anywhere except the hospital for diagnosis and treatment. The hospital's outdoor area was crowded with patients, although the facilities were minimal. Indoors, two patients per bed. Moreover, patients were kept on the floor or in the corridors - where patients and cats and dogs coexisted. The equipment that was very necessary for diagnosing diseases was incomparable. Even so, there was no guarantee of how much service would be available from them or for how long. There was a shortage of life-saving medicines or the required number of doctors, nurses, or trained health workers. Administrative indifference and corruption prevented even the best use of what was available. Is there no remedy for this situation? Yet, living with equal rights in society is the fundamental right of all. And it is the responsibility of the state to ensure this right. Only a few financially well-off people are enjoying the benefits of enjoying these rights intended for people. A large number of poor people are deprived of the minimum services they deserve. Those who are entrusted with the responsibility of running the state did not have any headache about thinking about this large number of people. Although some people and mass organizations of the society protested separately, no change was observed in the policy-making process. But protest must be made. And if this protest does not take place, the state will further withdraw its hands from public welfare programs in the policy-making process. Our beloved organization was formed about 43 years ago with the oath and purpose of protesting against various injustices and corruption, including the right to health, and to stand by the helpless and distressed people as much as possible. Later, prominent people from different parts of our state and districts joined the organization on the basis of consensus, following the ideals of the organization and helping to advance the work of the organization through various programs.

At that time, there were various opinions and debates about India's economic development. Without going into the argument of where our country is ahead of any other country in the world or is it moving at the same pace as any other country, it can be said that a large number of people in our country were deprived of everything that is necessary for everyone, such as food, clothing, education, health, housing, etc. The responsibility that the state is supposed to carry out has started being handed over to private institutions and multinational organizations. As a result, a large number of poor people are being deprived of the minimum services they deserve. Therefore, our organization is still fulfilling its social responsibilities by demanding the correct implementation of various policies and protesting against injustice, including health, education, protection of women and children's rights, protection of forests and wildlife, protection of the environment, rehabilitation of the disabled, etc. with the help of members of the organization, well-wishers, social thinkers and social organizers.

Jalpaiguri Welfare Organization

Annual Report for the year 2024-25

Dear Presidium and Members, The right to receive the highest quality medical treatment is a fundamental right of every citizen, regardless of financial capacity. And our beloved organization, Jalpaiguri Welfare Organization, was born with the goal of establishing this demand. Jalpaiguri Welfare Organization started its own activities by collecting "physician samples" from medical representatives and doctors and providing medicines and free medical services as much as possible. From a dormitory in Keranipara and later in its own building on the ground floor of the Uttara Club in that area. At present, all kinds of services are being provided from the main office of the organization located on Club Road.

With the active cooperation of the general public and the tireless efforts of the members and well-wishers of the organization, Jalpaiguri Welfare Organization has become the embodiment of service to the people of Jalpaiguri for over 43 years. Today, people not only in Jalpaiguri district but also in different parts of the country including West Bengal are studying the activities of Jalpaiguri Welfare Organization to see what a voluntary organization can be like and how its members are working with dedication for the people of all walks of life. Needless to say, many of the people from different parts of Jalpaiguri district and outside the district who have seen, known and come to us are happy to be able to provide services in some way or the other from Jalpaiguri Welfare Organization. Just as low-cost medicines, X-rays, ECGs, glasses, fecal-urine tests, ambulances, oxygen, all-wheel drive vehicles, physiotherapy and other service centers are being provided free of cost to those who cannot afford this small fee. In addition, our beloved organization has been regularly pursuing issues such as rehabilitation of the disabled, protection of children and women's rights, protection of forests and wildlife, discussions on the right to education, and organizing movements for the right to health for all - sometimes on its own initiative and sometimes by participating in programs taken by others on the basis of consensus.

Today i.e. 03/08/2025 the 43rd Annual General Meeting of our beloved organization is being held. Congratulations, greetings and welcome to all present in this general meeting. We have met in this meeting to review the past year's activities of our organization, to review the success we have achieved in terms of sustainable development and solutions, and to set priorities for the future. I hereby submit the Annual Report, Income and Expenditure Accounts and various projects and other activities for the financial year 2024-25 for information and discussion and approval.

Projects related to health services

a) Generic Drug Center:

Jalpaiguri Welfare Organization started this service center at low cost in 1992 with a view to enable the common people to purchase or procure medicine within their purchasing power to cure them at the time of need. At present, except one or two of the medicines that the doctors recommend to the patients in the government hospitals, everything has to be purchased privately. Again everyone has the experience that day by day the market price of medicine has skyrocketed which is beyond the reach of common man. Pharmaceutical companies continue to inflate prices by providing glossy packaging and various enticements to those directly and indirectly associated with the pharmaceutical business. Jalpaiguri Welfare Organization has been providing services

through this project since its inception to provide various medicines at low cost and in special cases free of charge with the aim of making the public aware about generic drugs and not by company names. We are happy to be able to deliver this service to the patient at the time of need despite various difficulties. There is no hesitation in admitting that many of the necessary medicines are not always available in our center due to various reasons, so people are facing difficulties in providing complete services. We will continue our efforts to ensure that in the future all kinds of medicines can be fully serviced in case of emergencies. Today, it is noticed that few institution has started to provide such services in our district but ours is the unique both on faith and overhaul. Ordinary people will be benefited if more and more businesses come forward as our main mantra is to keep medical services within the reach to common people. In most cases, generic drugs are more expensive than the market price, which is causing financial loss to the common man and creating confusion in the minds of the people. Arrangements have been made to deliver the required medicines to the homes of those who are unable to avail this service due to their age or lack of family members. In this case, if you send the medicine list to (03561 221544) or WhatsApp to 6295783623, the necessary medicine will be delivered to your home. Also, arrangements are made to bring the medicines which are not always available in this center as per the needs of the people so that this service can be provided to the people at a low cost. Our demand is to take initiatives from the government to make all kinds of medicines available at low cost from the shops so that the common people can get all kinds of medicine at low cost and to make arrangements for the low income people to get medicine from the hospital for free so that no one is deprived of proper health services. Besides, there is a demand to increase government surveillance so that the price and quality of medicines remain accurate. During the year under review, more than a lakh patients have received low cost medicines from here and among those 893 patients who could not afford them, have received medicines at concessional rate & free of cost worth Rs. 67452 or more.

b) Low Cost Pathological Laboratory:

The low cost testing center for the destitute and low-income people has been set up since 1990 at the Club Road office of the Jalpaiguri Welfare Organization from where we have been providing services at low cost (which is almost half of the market price) and free if needed. The center provides services from 8 am to 7 pm six days a week, except Sundays. With the help of experienced technicians and doctors working tirelessly with modern equipment, the center has become a well-known and trusted place for all. About 16936 patients have received services from this center so far this year. Necessary tests costing around Rs. 103210.00 (at our cost) are free of cost and at a lower price than our price, 547 distressed patients have been provided from this center.

c) Low Cost X-Ray Unit:

It is too difficult to get an X-Ray from the hospital at the right time. After seeing the patient in the outpatient department of the hospital, according to the doctor's advice, it is not possible to do any test from the hospital for free or at low cost, at least 15-20 days in advance. "If you do not do those tests again, the doctors do not start treatment." Needless to say, if you want to get that arrangement from the hospital, you have to wait, no matter how much the patient's condition deteriorates, or you have to do those tests from outside by borrowing or some other way at a high price. With this in mind, the Jalpaiguri Welfare Organization has been providing this service since 1992 at a cost of Rs. 150 or less or free depending on the financial situation. At present this service is

being provided through modern quality digital machines (twelve channels) for only 150 rupees with a market value of 250 to 300 rupees. Organization has been demanding at various times so that every person can get their X-Ray done from the government hospital within due time. In the current financial year, about 5938 patients have received this service. At this time about 284 patients from this center are provided services at concessional rate & free of cost at a price of Rs. 35460.00 the market price of which is about Rs. 80000.00 or more.

d) Low Cost Spectacles Centre:

This service center was started by collecting unused old frames and glasses from the homes of our well-wishers and giving them to the poor people free of cost, but now, new frames and glasses are purchased and sold at a low price based on need. People usually come this centre with the various ailments; have been created around the eyes, such as headaches, or nausea, etc. The real problem is that day by day the normal vision of the eyes has started to decrease. It is well known to all that the doctors prescribe very often to use spectacles. But, the poor and needy patients can not able to purchase glasses due to their financial disability. In this back drop our organization arranged for a concessional rate for all and free of cost to them who cannot afford our minimum cost. It is from this urge that our spectacles department was born in 1995. It is to be noted that the unused old frames and glass, arrangements have been made to sell them profitably at a low price. At present patients are examined by the optometrist voluntarily twice a week and are advised to use the necessary spectacles. Through this service we make cheap or free glasses every day of the week from 9 am to 7 pm. About 5040 eye patients have received services from here so far this year and we have provided spectacles from this center. At this time about 307 patients from this center are provided services at concessional rate & free of cost at a price of Rs. 29950.00 the market price of which is about Rs. 90,000.00 Keeping in mind the needs of those who are unable to avail this service at the time of discussion, the organization has arranged for eye examination camps and necessary spectacles in remote rural areas at free if cost. Our goal is to set up more eye test camps in the future so that more people can get the glasses they need through this service.

e) Low Cost ECG unit:

Our organization demanded from the government hospital so that people can always get this service. At the moment of need, people turn to him to get ECG services for the people around him. Even if found, you have to pay a high price in return. But in the current situation, there is time for an ECG the next day or a few days later. Doctors waste a lot of time to identify the cause of the patient's disease. With this in mind, our organization has been providing this service since 1994 through general and computer driven machines. Currently, anyone can get this service for Rs. 40 in normal machine, Rs. 60 in three channel computerized machine and Rs. 100 in 12 channel computerized machine market price of which is Rs. 150, Rs. 200 and Rs. 300 respectively. In cases where it is not possible to bring patients home for testing, our volunteers are also providing this service at the patients' homes. The rest of the week except Sunday, from 11 am to 6 pm, our volunteers have been faithfully performing this duty. In the last one year, we have had to provide this service to about 2268 people at low cost. We have also been able to provide this service to about 69 people for free and at a price lower than our price which is Rs. 4940.00 at our price and around Rs. 12000 at the market price.

f) Mobile Ambulatory Clinic:

Jalpaiguri Welfare Organization started providing the first non-government day and night ambulance service in the district since 1989. But due to unavoidable circumstance, we could not provide such services from 10.00 p.m. Although the number of ambulances has increased in our district at present, the district administration has accepted the responsibility of Jalpaiguri Welfare Organization to provide this service at low cost and free of cost to the common people. This service at low cost and free of charge has delivered 690 patients on time to different medical centers of Darjeeling and Coochbehar districts and North Bengal Medical College & Hospital in addition to Jalpaiguri district. The role of this ambulance service is also unparalleled in camps related to floods, natural disasters and health services. Again, our ambulance service plays a key role in getting people injured in road accidents to the nearest health center. We are providing this service through two ambulances 24 hours a day. We have also been able to provide this service to about 41 people for free and at a price lower than our price which is Rs. 24500.00 at our price. In some cases, due to lack of car at the time in question or lack of driver, we are sorry that we were not able to provide this ambulance service at the required time as per the demand of some families which we had nothing to do.

g) Mortuary Van

In today's busy era, the number of friends, relatives and neighbors who shoulder the corpse at funerals is becoming less and less. Keeping in mind this difficult moment of the present social system, Jalpaiguri Welfare Organization started the service in 2010. This year we have been able to accompany the funeral of more than 150 family loved ones through this service. In this case too, those who were unable to pay even a nominal price have been given this service completely free of charge as per the policy of the organization. At present though there are many companies providing this service in Jalpaiguri but people flock to get this service from us first. This trust of people towards the event honors us and increases the sense of responsibility towards our work.

h) Oxygen Supply Service:

There are patients who have to go to any medical institutions just for oxygen. But in today's busy world and small families, everyone has to face difficulties. Doctors also advise some patients to use oxygen at home if necessary. Oxygen is always provided from this project in case of emergency. The cost of oxygen refilling and necessary equipment is initially Rs.500 and later it is Rs.100 for 24 hours use which is double or more than the cost of other organizations. In addition to the fact that this service is provided free of charge depending on the situation, we are also providing this service regularly day and night at a lower price than the price charged for daily use. People from different parts of the district including Mainaguri, Dhupaguri, Rajganj, Sadar block use our service 24 hours a day. Also, our volunteers extended their hands to the patient's family at the time of need to take the sick patient out of the district for treatment. Oxygen was provided to 257 patients this financial year. In this financial year, at least 128 patients have been provided this service free of cost and below our fixed low price which is Rs. 119250.00 at our price and at least Rs. 1,75,000.00 at market price. This year, various organizations and well-wishers have extended a helping hand to make our service more accessible to more people. The Jalpaiguri Welfare Organization would like to thank those organizations and kind people who have helped us to serve the people.

i) Blood pressure and Body Weight Measuring Unit

To save from sudden physical accidents, regular blood pressure tests are essential. But it is not possible due to lack of proper center. We are delighted to be able to launch a free blood pressure diagnosis and body weight measurement service at the Club Road office of the event since 2011 to cater to the needs of people from different walks of life. The service is free from 11 a.m. to 4 p.m., Monday through Saturday. We are glad that we have been able to test the blood pressure of about 752 people and measure the body weight of about 1093 people through this service.

j) Counseling Centre for the Addicted and Mentally Distressed

In pursuit of a sense of social responsibility, the Jalpaiguri Welfare Organization has been working for nearly three decades to rehabilitate intoxicated and mentally ill children / people in a healthy social life. As in other times of the year, counseling for mentally retarded and drug addicted patients has been arranged under their own management and arrangements have been made to send them to such centers in different parts of the state for consultation with specialist counselors and psychiatrists from Jalpaiguri Medical College & Hospital. At present, it is necessary to regularly discuss the possible steps to be taken to get rid of the adverse conditions that have arisen in the society and the family, especially as the youth are becoming addicted to various drugs. During the period in question, our experienced counselors are providing regular services every Saturday from 11 am.

k) Physiotherapy Unit

People are suffering from various ailments of the body due to various reasons or some other parts of the body are becoming congested due to other diseases including heart disease. For the above reasons, Dr. Babura recommends physiotherapy. But it is not possible for everyone to do physiotherapy on time by spending money. The Jalpaiguri Welfare Organization has been providing this service responsibly since 2015 at the Club Road office on Tuesdays, Thursdays and Saturdays from 2pm to 4pm. In the current year, initially the patients got this service only by spending Rs. 50.00 and Rs. 20.00 for each day. During the year under review, a total of 1047 patients with an average of 9-10 patients per day have benefited from the services of our centre. In order to get this service, one has to register by paying Rs. 50 in the initial stage and later a daily donation of Rs. 20 is taken from the patient's family. This service has been provided completely free of charge to those who are financially helpless or who cannot pay even this small amount, out of which 213 persons have been provided services worth Rs. 5140.00 during this financial year.

l) Charitable Dispensary:

The work of Jalpaiguri Welfare Organization was started with the aim of providing free health services to the needy people. Therefore, by giving due importance to this service, at present we are able to provide free medical services including medicines five days a week from our Club Road office. During the year under review, we have been able to provide this service free of cost to more than 5000 patients from this center. During the year under review, well-known doctors of Jalpaiguri city, Shri Shivashis Chakraborty and Shri Ashish Lahiri, have spent 2/3 hours of their valuable time for the needy and helpless patients. Their selfless service has helped to further advance the standard of volunteer service of Jalpaiguri Welfare Organization. In addition, on Tuesdays and Fridays of the week, optometrist Mr. Pratap Basak voluntarily and with unstinting

sincerity, examines the eyes of patients and advises them on the use of necessary glasses, and Dr. P. N. Saha sees patients at various times at the call of the organization or spends his invaluable time as a medical officer at the fecal testing center and ECG center. The renowned pediatric named Dr. P. Bhowmick also extended his helping hand towards the innocent ailment children through our organization in free of cost once in a week. It is the most remarkable effort that Dr. Punyabrata Gun and Dr. Rahul Dev Barman provided their served with his medical team twice in a month in free of cost to 150-200 patients through our organization at the premise of our beloved organization. All the above Doctors are being honored by the organization for voluntarily and free of charge proper health check up of poor and helpless people. We hope they will provide the same service in future too.

m) Our position in the context of health care:

Unnecessary self-medication without the need to take medication on the advice of a suitable person due to illness means helping to increase the body's ailment and pushing oneself to the brink of death. As we are aware, the medicines that doctors recommend are manufactured by different companies under different names which are beyond the purchasing power of the common man. However, if the same drug companies maintain the quality of the drug and simplify the sales method and arrange for the supply of the drug under the generic name, it is possible to keep it within the purchasing power of all. The legal system of the country should be such that drugs should be manufactured under generic names and not in the name of the company and the selling price of each drug should be determined in such a way that not only the interests of the company and the people involved in the medical system but also the interests of the general public are intact. It is to be noted that on behalf of the organization, we have informed the people about this through various programs this year as well as other times. Our demand for equal health care for all is constantly on the rise.

n) Special Health Camp & Health Movement:

The medical system needs to be managed only under government management. The right to receive the highest quality of medical care is a fundamental right of every citizen, regardless of financial means. But today, global trade policies and liberal economic welfare see health services as one along with various consumables and daily necessities. Many countries in the world are responsible for the treatment of their citizens. Although our country signed the pledge of "health for all" in 2000, it has not yet been implemented. On the contrary, the rate of revenue expenditure in the medical sector is gradually decreasing. Also, lack of specific government health policy has allowed health systems including drugs to be commercialized. In protest of this, workers have been agitating with health initiative organizations for several years to demand equal access to sanitation for all in government initiatives. In this program, we Jalpaiguri Welfare Organization also joined their protest program on the basis of agreement. According to the program of health movement, on a specific day of the third week of every month, from morning to night, the respected doctors and volunteers of the Shramajibi Health Initiative come to Jalpaiguri in joint initiative with our organization to see the patients free of cost and provide free generic medicines to the patients. Through these camps common people are benefited by getting health services as well as getting informed about their own diseases by participating in the discussion about various diseases and what to do.

HEALTH RELATED OTHER ACTIVITIES

- 1) During the discussion we managed to organize a voluntary blood donation camp in our own office. In addition, various clubs, organizations, business associations, hearing persons, schools, and universities have taken the initiative to organize voluntary blood donation camps, and it has also been possible to donate blood to needy patients at the time of need. During the discussion, the organization has managed to provide blood to 120 – 150 patients at the time of need in various ways.
- 2) About 40-50 patients who were taken outside the district for treatment by the organization during the year under review have received financial help for their treatment. In addition, our organization stands by all the helpless people of villages and towns who have admitted a sick member of their family to the hospital but there is a problem in getting services. On behalf of the organization, the needy and helpless people have been given medicines whenever possible - sometimes by purchasing them from outside our medicine center.
- 3) Members of our organization have actively participated in various government and private programs like Pulse Polio Vaccination Program, Tuberculosis Awareness Program, Leprosy Control and Eradication Program, Malaria Prevention Program etc.

PROJECTS FOR DIFFERENTLY ABLED

a) Centre for Special Education for the Disabled Children:

Jalpaiguri Welfare Organization has been working for the rehabilitation of the disabled almost since its inception and has been carrying out protest movement programs to protect their rights, so that every differently abled person is not deprived of their due rights. Jalpaiguri Welfare Organization set up this special education center in 1987 with the aim of bringing back the normal life of disabled children through special education and special health services in order to carry out various programs for the rehabilitation of the disabled. Although, it was started only with children with cerebral palsy, now the center is providing special education and other education and training to children with all kinds of needs like mentally, hearing, visually impaired and differently abled children. Education and special health services for everyone are provided through this center through modern educational equipment and specially trained teachers. The Indian Institute of Cerebral Palsy, Calcutta has been helping from the beginning to provide proper training to the boys and girls of this centre. In addition to reading, efforts have been made to increase the social consciousness of the children of this center through sports, Saraswati Puja, observance of disability day, cultural events. This center is currently the only special school that parents in neighboring districts including Jalpaiguri district rely on for their children. The number of students in this financial year is 200. Needless to say, many students who have received education from here have been placed in regular schools and have done well in secondary and higher secondary. Again, many boys and girls have become independent in various ways today. This center has been able to sensitize the parents and has played a key role in forming parent associations. Vocational training from this center has been imparted to senior students during this financial year. The services we provide from this center are -

- a) Special Education
- b) Self Help
- c) Physiotherapy
- d) Mobility Training
- e) Braille Education
- f) Hearing Aids
- g) Speech Training
- h) Group Hearing Aids in Classrooms
- j) Home based management
- j) Behavior and behavior education of children
- k) Vocational

education etc. Our special teachers are in regular contact with each child through telephonic and home visits at all times and also interact with the parents of the boys and girls. So, they can give curriculum and physical exercise to their child at home. We are grateful to those who have extended their support for the development of this center and for providing quality training. For the convenience of the students of our special school, the State Bank of India has extended their support through which it has been possible to purchase the necessary educational equipment. On behalf of our organization, we thank all the banks and hope that they will stand by us and extend their support in the future.

b) Handicapped People Industrial Co-operative Society Ltd:

Jalpaiguri Welfare Organization formed "The Handicapped People's Industrial Co-operative Society Limited" in 1991 for the rehabilitation of all handicapped people. The members of the association kept themselves engaged in the postal service by taking meter readings of the West Bengal State Electricity Distribution Company Limited and delivering electricity bills to the homes of the customers on time, and the money earned in exchange for that work made some relief in the family income of the members of the association. Currently, the power department handed over the work to a private profit-making organization, but as before, the members of this association worked for the multinational company. Jalpaiguri Welfare Organization is trying to find more different types of work through which more number of disabled people can be given employment opportunities.

c) Guardian Forum:

This organization was born in 1996 with only parents of children with special needs. Our special school teachers and experienced members of the organization believe that one institution is not enough to make a child fit. They need parental presence and efforts too. Because children spend most of the day with their parents they can train the child at home as per the advice of our experienced teachers and one parent can share in the joys and sorrows of other parents was the main aim of forming this parent forum. At present, this organization has tried to make the boys and girls above 18 years of age self-reliant through various programs in addition to fulfilling the above responsibilities. Jalpaiguri Welfare Organization has always supported the children in any program taken for their rehabilitation through this forum and will continue to do so in the future.

d) National Trust:

The Department of Social Justice & Empowerment of Central Government implemented The National Trust Act 1999 for the four different categories (Cerebral Palsy, Mentally Retardation, Autism and Multiple Disabilities) of divyangjan person. By this Act the said persons can get the facilities of Health Insurance, Legal Guardianship etc who are above eighteen. So the organization took initiative to make the people aware about the trust and to help the helpless. We are registered with the National Trust Act. Under this trust, the organization helped more than 15 such people to get their facilities. It is also TO mention that the organization is the NGO-Member of the Local Level Committee (LLC) in the district to make these facilities in realistic. Also, our organization provides full support to every disabled person in obtaining UDID Cards & Disability Certificates.

OUR STAND ON REHABILITATION OF DIFFERENTLY ABLED (DIVYANGJAN)

Since 1992, 3rd December has been marked as the International Day of Persons with Disabilities. Prior to say that every year in English this day was observed on the Sunday of the third week of March. The purpose of celebrating Disability Day is to create awareness about disability and create an environment where people with disabilities can live well with dignity and protect their rights. Disability is not a disease. It is a type of physical condition or chronic problem that cannot be completely cured by medical treatment. With appropriate training, people with disabilities can be made proficient in a variety of areas even with limited abilities. People with disabilities have to deal with society's negative attitudes more than they have to deal with their own physical or mental limitations. We all believe and dream of the day when we all can build a society where people with disabilities can claim equal rights for themselves without the help of others. Equal opportunities and full participation in all areas of society are fundamental rights of people with disabilities. . All of you/I need to come forward to establish this right for them. As a result of a long movement by private and voluntary organizations to solve the problems of education, training, rehabilitation etc. of people with special needs, the Act for Establishment of Rights of Persons with Disabilities was enacted in 1995 and the National Trust Act in 1999, but due to administrative apathy and lack of social awareness, these laws have not yet been fully implemented. We believe that along with administrative initiatives, political will is also needed - only then can the holistic development of people with disabilities be achieved.

OTHER ACTIVITIES FOR DIFFERENTLY ABLED (DIVYANGJAN)

- 1) On behalf of the organization, every year the World Disabled Day is celebrated on 3rd December with the disabled people coming from different parts of the district with due dignity. On this occasion, various programs are organized throughout the day. Notable among them are blood donation camps, exhibition of handicrafts made by disabled people, quiz competition on disabled people, cultural programs etc. Apart from various programs, a procession with disabled people moved throughout the city for public awareness to place a charter of demand before the district magistrate. Moreover, on this special day, the organization honors some of disabled persons for their achievements. Few parents were also honored over the years in recognition of the efforts and dedication to take care of their children with disabilities. A blood donation camp and an awareness program on disability laws and rights were also taken up. We hope that the social situation will be normalized soon and we will be able to observe the day with due dignity through various programs as before.
- 2) People with disabilities are deprived of government and private facilities due to lack of certificates. As per law there is mention of giving disability certificate from each block health center. But in reality it does not happen. Every block is regularly requested by the organization to provide disability certificate, identity card and other assistive devices. Presently, disability certificate along with other necessary documents are done online from the district hospital. It should be noted that everyone is supported by the organization so that everyone can get these benefits.
- 3) Concessions on rail fares for educational and medical travel of disabled persons, cancer, thalassemia, heart disease patients. There is a provision for concession in rail fare for educational and medical travel of disabled persons, for the travel of patients suffering from cancer, thalassemia, heart disease. Earlier, there was a specific form

for this, but now Indian Railways has changed the rules. Divyangjan Card Application has to be applied online on <https://divyangjanid.indianrail.gov.in> portal. The organization, like other years, has been fully supporting disabled people in getting this facility during this time.

- 4) Girls with disabilities are subjected to various psychological and physical abuses at different levels of society at different times. Our Special Educators are always standing by the side of those oppressed people to convey their pain to the law. Sometimes through various police stations or sometimes as per court orders, our expert volunteer friends have stood by the women and conveyed their torture to the court.
- 5) Jalpaiguri Welfare Organization has been working diligently and responsibly for nearly four decades for the total rehabilitation of the disabled including education, health, assistive devices and struggle to establish their rights. In this discussion year, Jalpaiguri Welfare Organization and the National Institute of Hearing Handicapped Department of the Central Government have given hearing aid to about 200 hearing impaired people as well as arranged a one day workshop for those who have worked with the handicapped for a long time. Experienced teachers, social workers and officials from the department were able to enrich themselves through the day-long discussion on providing better services. Also a three-day CRE Program was organized with special educators who work with handicapped children in joint initiative of our organization and Ali Yabar Jung National Institute of Hearing Impaired (AYJNIHH).
- 6) Our organization has been present in various meetings as one of the members of the district-based committees formed for the work of the District Disability Rehabilitation Centre, National Trust and District Health Department and expressed favorable opinion. Also, the members of our organization have actively participated in various public and private initiatives (health related, disability related, environmental protection, child and women rights related etc.) for the sake of Jalpaiguri district and overall social development and have expressed strong opinions according to the ideology of the organization.
- 7) In order to achieve financial performance of the disabled, some organizations provide necessary equipment such as tricycles, wheel chairs, crutches, hearing aids, etc. Now after getting these tools they have become self-reliant and overcome their obstacles and are able to support their families financially.

SOCIAL JUSTICE RELATED PROJECT

a) Coffin Service:

In today's busy life, just as we have to run or stay outside the house for work, instead of a close family, it is not always possible for everyone to be present in times of danger. But everyone's heart remains attached to everyone. When a family member leaves this world, the last wish is to see him/her. Respecting this wish, Jalpaiguri Welfare Organization has taken the initiative to provide this free coffin service. Coffins are needed to keep the dead body in good condition so that all the close relatives who live far away or are out of work can see their loved ones for the last time. We have been providing this free coffin service for a long time. Along with coffins made of wood / plywood, during this time of discussion, we have been able to arrange a freezer coffin with the help of Jalpaiguri Karlaivali Rotary Club. In this joint initiative, Rs. 700 is taken

from the family as daily expenses for daily use. We are grateful to have been able to support 67 families through that coffin service during the year under review.

b) Book Bank & Study Centre:

Most people in our country are still poor. Poor people do not show interest in sending their children to school due to poverty and their inability to study. Again, after receiving free public school primary education, they are unable to educate their children further due to lack of finances. As a result, after a certain period of time, the school becomes run. The book bank and study center were formed with the intention of standing next to these families. About 251 needy students have been given books, notebooks, pens, etc. through this centre. In addition to giving books, awareness discussion about the importance of protecting society and environment and everyone's responsibilities is held among the students.

c) Public Awareness Program on Education:

India's education system is facing a crisis. We all know that the primary condition for the development of a country is the education of its citizens. But in a country whose policy of education is to privatize and take away government management, it is a daydream to introduce an education system for all. On the one hand, the country's education is rapidly being handed over to private hands; on the other hand, the government education system is being ignored. Even today the dream of real education is beyond the reach of billions of children and boys. People of India are being forced to spend a large chunk of their hard earned money to buy education, while the government continues to collect taxes and additional education-cess from them. A discriminatory multi-tiered education system has been imposed on the people of India. As a result, the country's wealth is spending huge sums of money to educate their children in expensive, elite private schools, colleges and universities. On the other hand, boys and girls from low-income families are forced to go to shoddy, low-quality public or private schools, colleges or universities due to lack of money. Due to widespread contract recruitment and faulty teacher-education policy in educational institutions at various levels across the country, the entire teaching profession has been decimated. Some good people and organizations of the country have taken the responsibility of making people aware against this suicidal system. Their statement is that to educate all the children of the country, the marketing of education should be stopped, differences and discrimination should be removed in the field of education and equal school system should be introduced in the country. Our favorite event is discussion session between students and parents against commercialization of education and demand for equal education system for all.

d) Programs Taken to Protect Forests, Wildlife and Environment:

The name of modern development is cutting mountains, forests and making big roads and resorts. Modern vehicles are moving at high speed through the forest, showing thumbs to the law, resulting in environmental pollution. Cutting of trees is going on. As a result, wild animals have lost their habitat and are coming out in the locality. When crossing the road by losing their own way, the animals are being hit by trains and other vehicles or are losing their lives prematurely due to public anger. Although many laws have been enacted to protect wildlife, due to lack of proper implementation, our national resource "wildlife" is being victimized. Our organization has always been vocal in demanding clear rules and regulations for forest conservation and wildlife protection. People are creating their own death trap due to the indiscriminate use of

plastic. During this discussion, awareness and protest programs have been carried out in association with various environment loving organizations to demand the implementation of the right policy of the government to protect the forest and wildlife and to protect the environment.

SOCIAL JUSTICE RELATED OTHER ACTIVITIES

- 1) New clothes have been distributed to around 800 Divyangjan, needy women, men and children during the puja with the combined financial support of the organization's well-wishers, institutions and organizations.
- 2) Due to road accidents and other reasons, many people's hands, feet or any part of the body become temporarily useless. Some have to travel to different places for treatment or other needs. About 65 people have been provided wheel chairs, crutches etc. free of charge by the organization during that short period of time.
- 3) The organization has taken the initiative to deliver essential medicines to some senior citizens at their homes during this year of discussion. Our goal is to provide this service to as many people as possible. Our members are requested to take the initiative to ensure that medicines are delivered to the homes of the elderly and helpless people in their respective areas. In addition, people in different parts of the city are requested to take this service directly from us. We will be grateful if you take advantage of this service.
- 4) In the district, the members of our organization have actively participated in various public-private initiatives (health related, disability related, environment protection, child and women rights related, Scheduled Castes and Tribes Protection Act etc.) for the sake of Jalpaiguri district and overall social development and have strong opinions as per the ideology of the organization. Expressed.
- 5) Necessary items such as clothes, medicine, and spectacles etc. which are not usable by the people are collected by our organization every day of the year and given to the needy people. It should be noted that we have been able to give all these clothes by going to closed tea gardens, forest slums and poor people of different villages in their respective areas. This year, just as clothes have been distributed in areas such as Nagrakata Banbasti, Rakhaldevi, Ethelbari, Ramsai Banbasti, Bamandanga Tea Garden and Banbasti, free eye examination camps have been organized and necessary glasses have been made in places such as Longview Tea Garden, Sannyasihat, Ramsai Banbasti, Bamandanga Tea Garden and Banbasti.
- 6) Jalpaiguri Welfare Organization has not only provided financial assistance to children who were unable to attend school due to family financial constraints or were forced to drop out of school midway, but has also provided them with school admissions and provided them with necessary textbooks to help them maintain their interest in their studies.
- 7) Some helpless disabled people come to our organization for assistance to get disability certificate or government allowance or student scholarship or old age and widow allowance. Help is provided by the organization in filling up the application forms of various departments and submitting them to the appropriate offices along with the necessary documents and the designated offices are requested to make arrangements so that they can avail these facilities. Our volunteers dutifully do this almost every day of the year.

- 8) On the occasion of Durga Puja during the year in question, children with disabilities and children from Korok Children Home for Boys were taken around the district and each was taken to a special puja mandap.
- 9) Like other times, in the year under discussion, with the help of various institutions and well-wishers, the organization has provided tri-cycles, wheel chairs, hearing aids, crutches for the visually impaired, and nebulizers, air beds, patient beds, winter clothes, sarees, dhoti for the poor and helpless, and school uniforms, puja attire, sports equipment, school bags, shoes, etc. for children in special schools.
- 10) Children in the society are subjected to harassment by people in different ways at different times. Our organization always protests against this and the members of the organization always extend a helping hand to their families so that the children can get legal help. It is worth noting that 13 volunteers from our organization have been officially trained to work specifically on the POCSO Act 2012.

OTHER FUNCTIONS TAKEN FROM THE ORGANIZATION

1. International Mother Language Day Celebration

21st February is observed as International Mother Language Day. A movement started in our neighboring country Bangladesh to recognize Bengali as the national language and many martyrs were also martyred in this movement. Finally the then government of Pakistan gave in to the movement and was forced to approve Bengali language as the national language. Later, following the ideas of this movement, 21st February was marked as International Mother Language Day all over the world. Jalpaiguri Welfare Organization has observed the day with due dignity in this year also like last few years. The significance of the day was presented in commemoration of language martyrs and various programs in the presence of dignitaries of the city and members of organizations and well-wishers. The main point of observing this day was to respect the mother tongue of all the speaking people and to create a suitable environment so that all work including education can be done through the mother tongue.

We are very sorry that we could not organize the International Mother Language Day during this time. We are sorry that we could not celebrate this day directly without giving any excuse that everyone was busy with other work or it was not done for some other reason.

2. Our voice to protect the environment

As in previous years, governments, non-governmental organizations, voluntary organizations and individuals in different parts of the world are going to celebrate World Environment Day on June 5 through various programs - the initiative of the United Nations which started in 1974. Environmentalists are coming together to create a pollution-free world by maintaining the balance of nature. Several summits of the heads of state have also already been held in different parts of the world. But unfortunately, the problem is far from being solved; rather the environmental pollution is increasing at a very fast rate. If we review the real situation with an open mind and open eyes, the picture that floats before our eyes is a dangerous world. Indiscriminate felling of trees in the name of development, destruction of forests for the sake of urbanization, free and ruthless exploitation of other natural resources including water, due to which the temperature of the world has increased dangerously. As a result of natural calamities on a regular basis, people have to suffer from untimely extreme temperatures and

untimely floods. In many cities of the world, many scientists issued a warning to the statesmen of the world, saying that if effective measures are not taken immediately to protect the balance of the environment, our poor world will face a terrible natural disaster in the next few years, which will push the existence of the world to the verge of destruction. As a result of the economic activities being conducted in our country and all over the world with the model of modern development for commercial interests, a large part of the human society is deprived of their birthright on water, land and forest and their lives and livelihood are lost. The balance that is determined by nature, people, animals, rivers, sky and air, that is, which has been protecting our entire world for a long time, as a result of the rules and regulations made by the statesmen, is standing on the verge of destruction today. Meanwhile, many species of animals, insects, plants, vines and aquatic animals are on the verge of extinction. In the face of this current crisis, people should be made aware of the main causes of nature and environment destruction so that our next generation can leave a pollution free world. Jalpaiguri Welfare Organization has participated in protest and awareness based on consensus in this type of programs taken by various organizations and also in the programs taken by themselves, appeals have been made to the people to protect the environment and demands have been made for the government to create a pollution free environment by formulating and enforcing strict laws and rules.

OUR DEMANDS

- In the name of development, cutting of trees should be stopped and arrangements should be made to plant environment-friendly native plants on a regular basis on priority basis. Priority should be given to social forestry.
- Small, large and medium bird habitats should be constructed on government private land in different areas of villages and cities and plants that attract different types of birds should be planted there.
- Regular disposal of organic, electrical, plastic and other non-organic waste should be done in a scientific manner.
- Chemical fertilizers, pesticides, herbicides etc. should be completely stopped in agriculture and farmers should be encouraged to use natural methods.
- In the name of development, canals, banks, swamps and ponds should be stopped and reformed.
- Appropriate measures should be taken for the protection, restoration and sustainable management of terrestrial and aquatic ecosystems.
- To prevent air pollution, the use of petrol and diesel vehicles should be controlled and the use of bicycles should be encouraged.
- Exclusion of electric horn and use of loud microphones will be strictly controlled.

OUR PROTESTS, AMBITIONS AND SUCCESSES

Our organization has been organizing movement against human injustice and corruption at different times keeping in mind the main goal and objective of Jalpaiguri

Welfare Organization. The movement led by the organization has never been influenced by party politics; hence the neutral and idealistic image of the organization in the public mind is well established today. All the members of the organization are aware to maintain this neutral and idealistic character in the coming days. Continuous protest and resistance against injustice and corruption along with constructive work is the declared goal of the organization. During this discussion, our main objective and goal has been conveyed to the people through various programs. Also, as our organization is working responsibly to protect the rights of women and children, we are constantly communicating with various government and private departments so that they are not deprived of their rights in any way.

Healthcare is now one of the most profitable businesses along with various consumer goods and daily necessities in the welfare of liberal economy. A large number of nursing homes have been built with domestic and foreign capital investment. The main objective is to maintain this system in the government policy as well. The standard of medical care in government hospitals is alarmingly low. As a majority of government doctors are associated with medical businesses and private nursing homes, treatment facilities in government hospitals are gradually shrinking to the point where even the poor people are forced to resort to expensive private health systems by borrowing money to save the lives of their loved ones. The lack of specific government health policies that protect the interests of the majority of the country's population, especially the poor, and the legitimization of the health system as a commercial enterprise in general, have created a sinister nexus between multinational drug companies, money-grubbing doctors (with a few exceptions), diagnostic laboratories and nursing homes. . On the other hand, due to lack of government regulation, drug prices are already beyond the reach of common man. Although there are various laws in the field of rehabilitation of the disabled, the administration is apathetic in implementing them. It is heard that corers of rupees are spent for children and women's rights and people with disabilities, but the real picture says otherwise. Today it is under question whether the money allocated for them is utilized properly due to lack of proper planning. The education system is being used as a guinea pig. When the government in power in running the education system as per their wish. As a result, centers for purchasing education are flourishing. Those who have the power are sending their children to private educational institutes by spending a lot of money. The quality of government sponsored educational centers has started to decline gradually.

Accepting this situation means moving away from the core ideals of the organization. The main objective of the organization is to protest against the narrowing of health and medical facilities for the common people. We are hopeful that in the future, our beloved organization Jalpaiguri Welfare Organization will be equally vocal against all social injustices including treatment and rehabilitation of disabled people.

FUTURE PROGRAMS AND PLANS

- 1) According to the declared principles and goals of the organization, organizing the movement program regularly against poor health services and against any social injustice-corruption.
- 2) Blood donation and motivational camps related to blood donation, health awareness camps, awareness camps against evil practices including protection of women and children rights, efforts to increase awareness about disability issues, conservation of forests, forests, rivers etc. Also organize regular health camps in remote areas.

- 3) Making proper arrangements to provide more services to the people from the current projects.
- 4) Go to different marginalized areas and provide glasses with free eye examination, collect clothes and distribute them among the needy people, make everyone aware of various issues and make regular arrangements

CONCLUSION

Our beloved organization is now in its 44th year after crossing 43rd year. It is a long time. We need to evaluate our work and the way we each live. It is necessary to constantly self-criticize what I did, what I didn't do, what I should have done, and determine the direction of the future through discussion. We have done many things during the year under review which may not be mentioned in this report. Again, there are many tasks left which may not be possible due to various reasons. Regularization of all the activities of the organization is possible due to the sincere, unremitting labor and initiative of every member at every level of the organization. We have achieved some success, but we must not be complacent about it, so that we must continue our role of protest against every wrongdoer, in the service of the poor, and never rest until that goal is achieved. Every member is requested to be vigilant so that we are not influenced by the current consumerist culture and deviate from the declared aims and objectives of the organization. We thank those who have given financial help to the organization at various times and have stood by in various ways for the development of the organization and raised their voices against various injustices with Jalpaiguri Welfare Organization. Without everyone's cooperation, we might not have been able to carry forward our beloved organization with reputation. We call upon the youth who will guide the future of the country and nation. Our aim should be to inculcate this youth in social consciousness and associate them with the organization and involve them in fulfilling the goals of the organization. We are happy to think that our organization has become a center of hope for all especially the poor people in social activities as well as protest programs as per our self declared mission. I am appealing to everyone who is connected with the organization in various ways to keep the reputation that has been achieved on the basis of the work of the organization intact and to focus more and more to take the work of the organization forward in the future.

Finally, we conclude this report with the hope and appeal that every members, friends, well wishers should take active efforts to bring service minded enterprising people into the mainstream of the organization's activities and that their initiatives may widen the scope of the organization's services. Last of all convey my sincere thanks and gratitude to support me continuously to full fill our zeal.

On behalf of Jalpaiguri Welfare Organization

Sanjay Chakraborty

(Sanjay Chakraborty)

Secretary

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